Bay Area
Community Resources

This Health IT Module is compliant with the ONC Certification Criteria for Health IT and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services

Developer Name: Bay Area Community Resources
Product Name: BACR Case Management
Version: 3
Certification Number: 15.05.05.3140.BACR.01.00.0.230120
Certification Date: January 20, 2023
Criteria Certified:

170 315(d)(1)_Authentication, Access Control, Authorization

170 315(d)(12)_Encrypt_Authentication_Credentials

170 315(d)(13)_Multi-Factor_Authentication_(MFA)

170 315(g)(4)_Quality Management System

170 315(g)(5)_Accessibility-centered Design

CQM's Certified: NA
Additional Costs: None
Software Listed As "Relied Upon Software": None
Bay Area Community Resources has successfully utilized Salesforce for its clinical tracking system for over ten years. The most recent iteration of the custom application supports the documentation necessary for school-based counseling records toward the billing of Medi-Cal services in Alameda and Contra Costa County for which BACR seeks certification of its electronic health record. Over the last few years, Salesforce has mandated that all of their customers utilize multi-factor authentication and BACR was timely in implementing it according to the vendor's deadlines. All users of Salesforce including all developers, administrators, and clinicians building, administering, and utilizing the electronic health record are required to maintain multi-factor authentication using a personal mobile device that generates unique codes upon login to the web-based application. Additionally, the staff of the agency and all clinicians are required to utilize multi-factor authentication for access to email accounts when it is used for sending protected health information using an encrypted email where recipients authenticate to a portal for access to email. We expect that multi-factor authentication serves to protect the accounts utilized for accessing and maintaining ePHI.